



**From:** Magellan Healthcare

**Subject:** Magellan Quarterly Peak Newsletter - Winter Edition

### **Quarterly Peak introduction**

The Magellan Quarterly Peak is your go-to resource for the latest updates, insights, and opportunities related to the Idaho Behavioral Health Plan (IBHP). In each issue, you'll find important provider updates, highlights, upcoming trainings, events, and key resources to support your work in delivering quality behavioral healthcare. Stay informed and connected, because together, we're making a difference for Idahoans in need. Thank you for being a valued provider!

### **Spotlight on IBHP services: Team-based & collaborative Wraparound planning**

Knowing that the Wraparound 10 Principles are what make this approach unique, and distinctly different from any other child and family team process, we are continuing our series that highlights each principle. This month, we take a closer look at Team-Based and Collaboration, two principles that guide how Wraparound brings people together to support youth and families. Keep reading to learn more.

[Read More](#)

### **Quality Corner: Magellan earns NCQA accreditation**

Magellan is pleased to share that we have been awarded "Full" Managed Behavioral Healthcare Organization (MBHO) Accreditation from the National Committee for Quality Assurance (NCQA) for the period Nov. 3, 2025, through Nov. 3, 2028.

This accreditation underscores our commitment to serving providers in a consistent, high-quality, and best-in-class manner. As noted in NCQA's accreditation certificate for Magellan, the recognition is awarded *"for the development and maintenance of a clinically effective managed behavioral healthcare delivery system which maintains as its primary objective the delivery of high-quality member care and service."*

NCQA is a private, non-profit organization dedicated to improving healthcare quality. NCQA MBHO Accreditation standards are intended to help organizations achieve the highest level of performance possible, reduce patient risk for untoward outcomes, and create an environment of continuous improvement.

## Crisis Centers: Free, 24/7 support when you need it

Providers across Idaho frequently encounter individuals who need immediate, short-term crisis care. To support your work, we've included information below about Idaho's free, 24/7 crisis centers, what they offer, who they serve, and how they can be a resource for your clients. Keep reading to learn more!

[Read More](#)

## Now accepting applications for the 2026 Member and Family Advisory Committee

The Member and Family Advisory Committee (MFAC) is a group of IBHP members and parents/caregivers who give feedback to Magellan about IBHP mental health and substance use services. Magellan is currently accepting applications for the 2026 MFAC cohort. We welcome you to share MFAC information with IBHP members and parents/caregivers of IBHP members who may be interested in joining the committee. Beginning Feb. 19, 2026, the MFAC will meet on the third Thursday of every other month from 1-2 p.m. MT / 12-1 p.m. PT. MFAC members make a one-year commitment to the committee. Members receive \$75 for each meeting they attend (must attend at least 75% of the meeting) and share their experiences openly. Please note the purpose of Magellan's MFAC is to receive feedback directly from members and parents/caregivers who access IBHP services. MFAC members speak from their own experience, not on behalf of a provider, agency, or organization.

Any interested IBHP members and parents/caregivers can visit [magellanoftdaho.com/member-family-advisory-committee](https://magellanoftdaho.com/member-family-advisory-committee) to learn more and submit their application by Jan. 19, 2026.

## Expand your knowledge, join an upcoming training

Magellan offers a wide variety of trainings to IBHP providers. See our upcoming training list below. For more information and to view the complete list, visit our [Training Events](#) page on [Magellanoftdaho.com](https://Magellanoftdaho.com).

Topic Covered	Date	Time
Outcomes & assessments	Tuesday, Jan. 6, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Combined BH assessment	Thursday, Jan. 8, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Claims submission overview	Tuesday, Jan. 13, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Authorization system overview	Thursday, Jan. 15, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT

## Meet Provider Relations Manager Rebekah Nansel

In this edition of the Quarterly Peak, we feature Rebekah Nansel, MBA, BSW, Provider Relations Manager of the IBHP. Get to know Rebekah as she shares insights about her role, her hobbies, and what inspires her. Keep reading to learn more!

[Read More](#)

## Join a provider advisory committee

Get involved in a Magellan Provider Advisory Committee!  
Interested? Reach out to Amy Topp at [ToppA@MagellanHealth.com](mailto:ToppA@MagellanHealth.com).

## **E-blast archive available!**

Missed an important update? Magellan's [e-blast archive](#) is available on our website, providing easy access to past communications, key updates, and important provider resources. Visit [MagellanofIdaho.com](http://MagellanofIdaho.com) to stay informed and ensure you never miss critical information.

## **Follow us on Facebook for...**

[Magellan Healthcare of Idaho](#) is on Facebook! Follow us for:

- IBHP updates
- Community events
- Behavioral health tips and information
- Magellan updates

There is something for everyone!

## **Questions?**

Contact Magellan at [IdahoProvider@MagellanHealth.com](mailto:IdahoProvider@MagellanHealth.com).