Provider Notice

From: Magellan Healthcare
Subject: Behavioral health respite services now more accessible for youth

Attention: Idaho Medicaid update improves access for youth and caregivers

Overview

Idaho Medicaid has received approval from the Centers for Medicare & Medicaid Services (CMS) to improve access to behavioral health respite services for youth with serious emotional disturbance (SED).

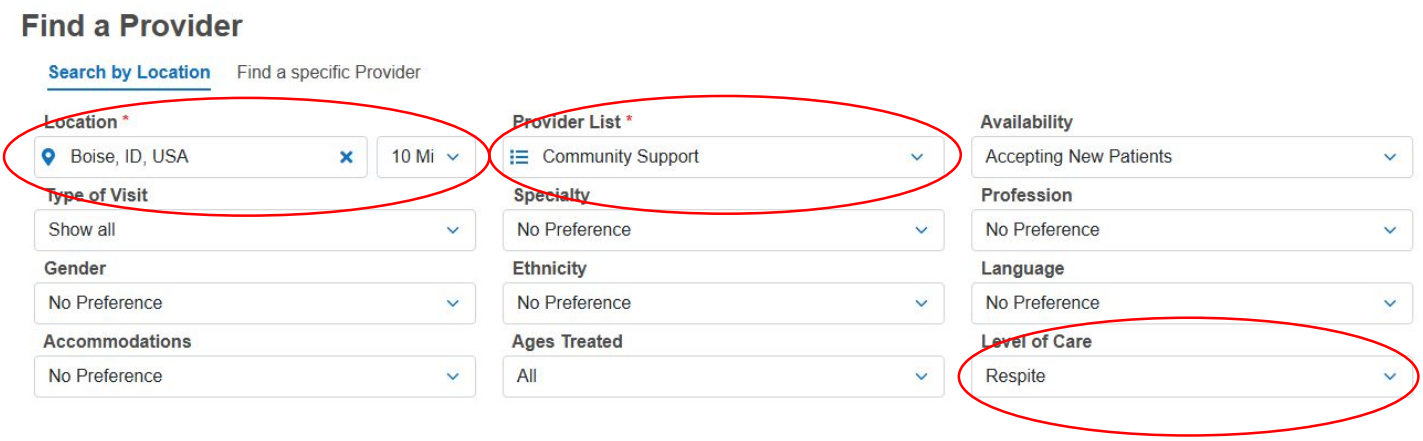
Effective immediately, caregivers of Medicaid eligible youth are no longer required to complete the Liberty Healthcare assessment process before accessing Medicaid-paid respite services.

Parents/guardians now only need to contact Liberty Healthcare to have their youth assessed for an SED if they are denied Medicaid due to being over income limits or having another insurance.

What this means

For caregivers

- Caregivers seeking behavioral health respite services for eligible youth can locate a participating respite provider using the Find a Provider search tool: MagellanofIdaho.com/provider-search
- Find a Provider is available on any page of MagellanofIdaho.com in the upper-right corner. In the Location field, enter your location or the location where you are seeking behavioral health respite services. Under Provider List, select Community Support, then choose Respite under Level of Care to view available providers.



- Alternatively, caregivers can contact Magellan Healthcare directly for information and assistance locating participating providers by calling the Magellan Member Services line at 1-855-202-0973 (TTY 711), available 24/7.

For providers

- Authorizations:
  - Authorizations will be required in order for claims to pay
  - Authorization Type: Notice of Admission
  - Service Type: Respite
  - CPT/HCPCS Code: S5150
  - Number of Units: 0 to 300 (based upon Member needs)
  - Unit Type: 1 unit = 15 minutes
  - Date Span: Maximum of 365 days per authorization based on member needs
- Documentation Requirements:
  - Person-Centered Services Plan (PCSP) indicating respite as a recommended service and including all other CMS-required elements found here.
    - Providers who will complete PCSPs with youth and families must take Magellan's PCSP Training (password: Idaho Training)
  - SED determination via completion of both:
    - Child and Adolescent Needs and Strengths (CANS) assessment
    - Comprehensive Diagnostic Assessment (CDA)

- Claims:
  - Providers delivering behavioral health respite services may now submit claims directly to Magellan Healthcare in accordance with the requirements outlined in the Magellan IBHP Provider Handbook Supplement, Appendix C: IBHP Program Services.

Learn more

Find more information by reviewing Information Release: MA 26-20.

Questions?

Caregivers may contact Magellan at our Member Services Line at 1-855-202-0973 (TTY 711), available 24/7, for assistance accessing behavioral health respite services. Depending on the nature of the assistance needed, Member Services may be able to resolve the issue during the call or may coordinate follow-up outreach from Magellan's Care Coordination team.

Providers may contact Magellan at our Provider Services Line at 1-855-202-0983, 8 a.m. to 6 p.m. (Mountain), 7 a.m. to 5 p.m. (Pacific), or via email at IdahoProvider@MagellanHealth.com.