



Provider Notice

From: Magellan Healthcare

Subject: Join Magellan for our 2025 annual provider training sessions

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Magellan Healthcare is offering three annual training courses: 2025 Annual Cultural Competency Training, 2025 Annual Fraud, Waste, and Abuse Provider Training, and 2025 Updates to the Idaho Behavioral Health Plan (IBHP) Provider Handbook Supplement. These training courses will be available in our NEW learning management system (Saba).

To register for these trainings, [click here](#).

See directions below on how to register in Magellan's new learning management system. **Please note that there is no impact to courses you access via Psych Hub.**

2025 Annual Cultural Competency Training

Topics covered:

- Define culturally relevant terms
- Summarize national standards for Culturally and Linguistically Appropriate Services (CLAS)
- Explain the impact of culture in healthcare
- Describe inequities in behavioral health
- Demonstrate how to communicate with members with limited English proficiency
- Describe cultural competency in Idaho

2025 Annual Fraud, Waste, and Abuse Provider Training

Topics covered:

- Define and differentiate fraud, waste, and abuse
- List ways to report fraud, waste, and abuse

2025 Updates to the IBHP Provider Handbook Supplement

Topics covered:

- Describe important 2025 IBHP handbook updates
- Summarize appendix C updates
- Outline other important account updates
- Demonstrate where to reference updates

Magellan will be offering live, instructor-led training on the IBHP Provider Handbook Supplement updates. Please see the dates below and use the links to register. The content covered will be the same as the eLearning offering.

- [Monday, Oct. 27, 2025](#), 1-2 p.m. (Mountain), 12-1 p.m. (Pacific) – [Register](#)
- [Tuesday, Oct. 28, 2025](#), 10-11 a.m. (Mountain), 9-10 a.m. (Pacific) – [Register](#)
- [Thursday, Oct. 30, 2025](#), 10-11 a.m. (Mountain), 9-10 a.m. (Pacific) – [Register](#)
- [Wednesday, Nov. 5, 2025](#), 2-3 p.m. (Mountain), 1-2 p.m. (Pacific) – [Register](#)
- [Thursday, Nov. 6, 2025](#), 10-11 a.m. (Mountain), 9-10 a.m. (Pacific) – [Register](#)
- [Friday, Nov. 7, 2025](#), 10-11 a.m. (Mountain), 9-10 a.m. (Pacific) – [Register](#)

All live, instructor-led training sessions are virtual via Microsoft Teams. After registering, you will receive a confirmation email containing information about joining the webinar. Make sure to RSVP and be prepared to complete a brief, post-training, attestation as this helps with ongoing provider training topics and reporting.

New Learning Management System

Magellan Healthcare is moving all online courses from the prior learning management system (Reach 360) to our NEW learning management system (Saba). This transition will be seamless for you, and Magellan's training team is available to answer your questions and provide any support you may need.

Magellan will retain completion reports for all trainings in Reach 360 that have been completed by end of day Oct. 31, 2025.

What does this mean for you:

- Please complete any module currently in progress in the old LMS, Reach 360, by **Oct. 31, 2025**. After this date, any progress for unfinished modules will not carry over. We strongly encourage you to finish any modules you have started before the transition.
- If a module is part of a learning path with several modules, your progress for all completed modules will be carried over, as reports will be pulled and saved for reference.
- After the transition, you will still be able to access all modules in the new LMS, including required trainings such as Respite and Skills Training and Development (STAD).
- **Save your certificates:** If you would like to keep copies of any certificates from completed courses, please log in to Reach 360 and download them before **Oct. 31, 2025**. Magellan will also maintain reporting records of all completed courses for historical reference. For respite and STAD providers, please ensure you have downloaded your certificates and saved them for your records.

Accessing training in the new Learning Management System

To get started and register for your 2025 annual training in the new system, complete the following steps.

1. Access the **new** training platform: [click here](#)
2. Click "Sign Up".
3. Fill out the short registration form.
 - Security Keyword: **Idaho**
 - The security keyword is mandatory to enter.
4. Click "Sign Up" again.

For a more detailed step-by-step guide on how to register, [click here](#).

Questions?

If you have questions about Magellan's annual training, email
MagellanIdahoTraining@MagellanHealth.com

Please share this invitation with others in your practice as applicable.