Provider Notice

From: Magellan Healthcare
Subject: Discover a range of topics in November and December training sessions

Join Magellan for upcoming provider training sessions

Collaborating to improve outcomes for Idahoans

RSVP today!

Claims inquiry system overview

Thursday, Nov. 5, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register
Thursday, Dec. 3, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register

Topics covered:

- Interpreting denial codes
- Remittance viewer and payment details
- Claims lifecycle

Outcomes and assessments system overview

Tuesday, Nov. 3, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register
Tuesday, Dec. 1, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register

Topics covered:

- An overview of the Magellan Healthcare of Idaho outcomes and assessments system
- How to access the system
- Finding members in the system
- Submitting assessments

Authorization system overview

Thursday, Nov. 12, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register
Thursday, Dec. 10, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – Register

Topics covered:

- An overview of the authorization system
- How you will access the authorization system
- Submitting electronic authorization submissions
- Special features for Idaho Behavioral Health Plan providers

Claims submission overview

Tuesday, Nov. 10, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – **Register**
Tuesday, Dec. 8, 2026, 12-1 p.m. (Mountain), 11 a.m.-12 p.m. (Pacific) – **Register**

Topics covered:

- Claims submission options
- How to correct a claim
- Checking claims status

All sessions are virtual/Teams. After registering, you will receive a confirmation email containing information about joining the webinar.

Make sure to RSVP and be prepared to complete a brief, post-training, attestation as this helps with ongoing provider training topics and reporting.

Missed a previous training?

Visit our Provider Events and Training webpage at MagellanofIdaho.com for recordings and materials from past trainings, as well as information on upcoming events.

Troubleshooting guides available!

Please review the following troubleshooting guides to address common issues when using Magellan's authorization, outcomes & assessments systems, and Availity Essentials.
Outcomes & Assessments System Troubleshooting Guide
Availity Essentials Troubleshooting Guide
Authorization System Troubleshooting Guide

Questions?

If you have questions about Magellan's training sessions, email MagellanIdahoTraining@MagellanHealth.com

Please share this invitation with others in your practice as applicable. **We look forward to meeting you!**