

# Provider Notice



**From:** Magellan Healthcare

**Subject:** Take action: Review Safe and Sober House program updates and join provider forums

## Attention: Immediate SSH Updates and Upcoming PHP/IOP Changes

### Overview

Many providers across Idaho operate Safe and Sober homes (SSH), Intensive Outpatient Programs (IOP), and Partial Hospitalization Programs (PHP). These services represent essential components of the state's behavioral health continuum of care. To better align with CMS regulations and industry best practices, Magellan is implementing both immediate and future adjustments to these levels of care. These changes aim to strengthen regulatory compliance while supporting member safety, voice, and choice.

### Member choice in SSH programs

The following SSH requirements are effective immediately:

- No provider may require members to participate in a specific program as a condition of residing in an SSH.
- SSH's must reinforce each member's right to choose their provider for clinical services; this should be included in the member rights for all safe and sober homes.
- Please update member rights as needed for your organization immediately.
- All providers must notify SSH participants of this change in writing within 14 calendar days.

### Attend a provider forum

Please join us on Monday, Nov. 10 to discuss these changes and other upcoming updates. The provider forum will take place:

- 8-9 a.m. MT, 7-8 a.m. PT - [Register](#)
- 12-1 p.m. MT, 11 a.m.-12 p.m. PT - [Register](#)

### PHP and IOP changes

The following changes to IOP and PHP are effective Jan. 1, 2026:

- PHP and IOP programs located within SSH will no longer be allowed in the IBHP network.
- Providers must move all clinical services outside of SSH by Jan. 1, 2026

### Questions?

For additional information or questions about PHP, IOP, or SSH, please attend one of the November 10 forums or contact Rebekah Nansel at [NanselR@MagellanHealth.com](mailto:NanselR@MagellanHealth.com).