

Provider Notice



From: Magellan Healthcare

Subject: Reminder: Billing requirements for services under supervisory protocol

Attention: Ensure accurate billing for supervised services

Overview

This is a reminder about billing requirements under the Idaho Behavioral Health Plan (IBHP) when services are provided by non-credentialed practitioners under Supervisory Protocol.

Key billing requirements

1. Supervisory protocol addendum

Ensure your practice has an executed Supervisory Protocol Addendum on file with Magellan. Only groups/organizations covered under this agreement may provide services under supervision to IBHP members.

2. Claim submission format

When billing for services delivered by a supervised practitioner, the following fields are required:

- **Box 33:** Supervising provider's full name
- **Boxes 33a & 24J:** Supervising provider's National Provider Identifier (NPI)
- **Box 19:** Name of the supervised provider (paraprofessional): on the CMS1500
 - **In Availity,** this box is also titled, "Additional Claim Information"

3. Required claim modifiers for supervision

Use the appropriate modifier for the level of the provider under supervision: (as found on page 16 of the fee schedule)

- Claims should be billed with modifier U1, UD, HN, or HM for appropriate paraprofessional pricing.
 - **U1:** Prescribers under supervision (residents)
 - **UD:** Master's-level provider operating under supervisory protocol
 - LMSW or
 - A master's level graduate with a degree in counseling that holds a Counselor Intern (COUI*) registration can bill master's level services such as individual and group therapy.

- (* visit [Welcome to Division of Occupational and Professional Licenses](#) for additional information)
- o **HN:** Bachelor's level provider operating under supervisory protocol
 - A master's level intern can bill bachelor's level services such as Skills Training and Development (STAD), Case Management or Skill Building if they have the appropriate degree and training. For example, to provide STAD, the intern must have a human services bachelor's degree and a STAD certification.
- o **HM:** Provider with less than bachelor's degree operating under supervisory protocol

4. Required claim modifiers for organizations only

For providers contracted as organizations, the **professional service modifier** based on the provider's license must appear first, followed the supervisory modifier above and any other required modifiers.

Modifier	License level
AF	Physician
HP	Medical psychologist
AH	Psychologist
AJ	Master's level
TD	Advanced practice registered nurse/physician's assistant

Why this matters

Following these procedures ensures claims are processed smoothly and without delays.

- If you receive a denial for invalid supervisory billing modifiers, submit a corrected claim within 60 days of the denial.
- Resubmitted claims, whether electronic or paper, must include:
 - o Frequency code "7" for resubmission
 - o Magellan's original claim number, internal control number (ICN)

Thank you for helping us maintain accurate and compliant billing practices.

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.