



Provider Notice

From: Magellan Healthcare

Subject: PCSP template updates now go live July 30

Overview

The Person-Centered Service Plan (PCSP) template updates previously communicated in the [June 19 provider communication](#) will now go live in P-CIS on July 30, 2026. The updates were originally scheduled for July 21.

These updates are intended to improve clarity, better align with person-centered planning practices, reduce unnecessary documentation, and ensure required information is captured consistently.

What providers should know

When the updates go live July 30:

- Renamed or reworded items (questions or fields) will display with updated names and descriptions. Existing responses will remain unchanged.
- Reordered items will appear in their new section or category.
- Removed items will no longer appear on screen, but prior responses will remain in the database.
- Items that changed format, such as a radio button becoming a text box, will appear as new blank fields. Prior responses will remain in the database.
- Newly added items will appear blank on older assessments because they did not exist when the assessment was completed.
- Updated skip logic will apply based on the type of plan being completed.
- “% Complete” indicators may change based on the updated number of required fields, but previously entered responses will not change.

Reminder

Before completing person-centered service planning, providers should complete the [on-demand PCSP training](#).

The password for the training is **Idaho Training**.

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.