



# Provider Notice

**From:** Magellan Healthcare

**Subject:** Updated Availity authorization submission process

## Overview

Magellan is sharing an updated process for providers submitting authorization requests online through Availity Essentials.

When submitting a prior authorization request, you do not need to select a specific NPI for the Servicing Facility if multiple NPIs are associated with the same service location.

## What providers should know

If searching by NPI creates issues, search by the servicing facility name that is in network for the requested level of care and location.

Before you submit the authorization request, confirm that the following information is correct:

- Taxpayer Identification Number (TIN)
- Service address
- Contracted service location
- Requested level of care

## Reminder

Ensure that the servicing facility selected on the authorization request is currently contracted for the requested level of care and service location before submitting.

## Questions?

Please contact Magellan at [IdahoProvider@MagellanHealth.com](mailto:IdahoProvider@MagellanHealth.com).