

**From:** Magellan Healthcare

**Subject:** Discover a range of topics in July and August training sessions

**Join Magellan for upcoming provider training sessions**

***Collaborating to improve outcomes for Idahoans***

**RSVP today!**

**Claims submission overview**

[**Tuesday, July 8, 2025**](https://events.teams.microsoft.com/event/7852b471-77e7-4255-9bd4-91cefc5c5c3a%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,**12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/7852b471-77e7-4255-9bd4-91cefc5c5c3a%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, July 22, 2025**](https://events.teams.microsoft.com/event/9757a9a5-fd52-45a5-afe0-27aa01b928c5%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/9757a9a5-fd52-45a5-afe0-27aa01b928c5%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, Aug. 12, 2025**](https://events.teams.microsoft.com/event/5be8b29f-06ff-44dc-a7f3-059e08fdec5c%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/5be8b29f-06ff-44dc-a7f3-059e08fdec5c%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, Aug. 26, 2025**](https://events.teams.microsoft.com/event/3c2c5574-11cc-4800-8470-86e5f092946a%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/3c2c5574-11cc-4800-8470-86e5f092946a%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

*Topics covered:*

* Claims submission options
* How to correct a claim
* Checking claims status

**Outcomes and assessments system overview**

[**Tuesday, July 1, 2025**](https://events.teams.microsoft.com/event/1a7f3a16-f082-417f-b3eb-1c69b987b1a5%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772),12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/1a7f3a16-f082-417f-b3eb-1c69b987b1a5%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, July 15, 2025**](https://events.teams.microsoft.com/event/d0632d16-7c51-452a-9b88-e52b534896fe%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/d0632d16-7c51-452a-9b88-e52b534896fe%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, Aug. 5, 2025**](https://events.teams.microsoft.com/event/16f696d7-f583-4eda-8807-e689d414abf7%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/16f696d7-f583-4eda-8807-e689d414abf7%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Tuesday, Aug. 19, 2025**](https://events.teams.microsoft.com/event/f27ec022-cacf-45e7-8a49-d602275f721c%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – **[Register](https://events.teams.microsoft.com/event/f27ec022-cacf-45e7-8a49-d602275f721c%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**

*Topics covered:*

* An overview of the Magellan Healthcare of Idaho outcomes and assessments system
* How to access the system
* Finding members in the system
* Submitting assessments

**Combined behavioral health assessment and federal data collection overview**

[**Thursday, July 3, 2025**](https://events.teams.microsoft.com/event/be318c60-e3c5-4511-9969-9d6b5441b354%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/be318c60-e3c5-4511-9969-9d6b5441b354%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, July 17, 2025**](https://events.teams.microsoft.com/event/7de3e29e-421e-4f2f-aa6c-aee26f7a1a11%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/7de3e29e-421e-4f2f-aa6c-aee26f7a1a11%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, Aug. 7, 2025**](https://events.teams.microsoft.com/event/8e565f02-867e-4e74-8a7b-11002200cfc9%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/8e565f02-867e-4e74-8a7b-11002200cfc9%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, Aug. 21, 2025**](https://events.teams.microsoft.com/event/e440e89b-db27-41a0-8312-1ba304be4e48%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – **[Register](https://events.teams.microsoft.com/event/e440e89b-db27-41a0-8312-1ba304be4e48%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**

*Topics covered:*

* Introduction to the Behavioral Health Combined assessment
* Provider responsibilities and federal reporting requirements
* Tips and tools for completing the assessment

**Authorization system overview**

[**Thursday, July 10, 2025**](https://events.teams.microsoft.com/event/bc31b0c5-5cd4-4866-9b2b-a293b82b7123%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/bc31b0c5-5cd4-4866-9b2b-a293b82b7123%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, July 24, 2025**](https://events.teams.microsoft.com/event/fbc6426b-e71e-475a-86aa-1d87486b80ef%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/fbc6426b-e71e-475a-86aa-1d87486b80ef%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, Aug. 14, 2025**](https://events.teams.microsoft.com/event/da40cdd1-1735-4b7e-8f1a-403102072b25%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)**,** 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [**Register**](https://events.teams.microsoft.com/event/da40cdd1-1735-4b7e-8f1a-403102072b25%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

[**Thursday, Aug. 28, 2025**](https://events.teams.microsoft.com/event/733fb091-c0e7-46a8-8448-278b7a13d3cc%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific)) – [**Register**](https://events.teams.microsoft.com/event/733fb091-c0e7-46a8-8448-278b7a13d3cc%40a9df4fcb-7f39-49f4-9d70-1ee81b27a772)

Topics covered:

* An overview of the authorization system
* How you will access the authorization system
* Submitting electronic authorization submissions
* Special features for Idaho Behavioral Health Plan providers

*All sessions are virtual/Teams.* After registering, you will receive a confirmation email containing information about joining the webinar.

**Make sure to RSVP and be prepared to complete a brief, post-training, attestation** as this helps with ongoing provider training topics and reporting.

**Missed a previous training?**

Visit our [**Provider Events and Training webpage**](https://magellanofidaho.com/events-and-training) at [MagellanofIdaho.com](https://magellanofidaho.com) for recordings and materials from past trainings, as well as information on upcoming events.

**Troubleshooting guides available!**

Please review the following troubleshooting guides to address common issues when using Magellan’s authorization, outcomes & assessments systems, and Availity Essentials.

[Outcomes & Assessments System Troubleshooting Guide](https://member.magellanhealthcare.com/documents/2446693/3101965/ID-PRV-26975-24-2_Outcomes%2BAssessments%2BSystem%2BTroubleshooting%2BGuide_FINAL_20240807.pdf/69431309-f91e-e9eb-1c6d-049619ffc3bf?t=1723044775690)

[Availity Essentials Troubleshooting Guide](https://magellanofidaho.com/documents/2446693/3042028/ID-PRV-26975-24-1_Availity%2BTroubleshooting%2BQuick%2BReference%2BGuide_FINAL_20240827.pdf/31dbfd07-f4b4-6d97-b47d-d932e153bfba?t=1724792233894)

[Authorization System Troubleshooting Guide](https://member.magellanhealthcare.com/documents/2446693/3126866/ID-PRV-26975-24-3_Magellan%2BAuthorization%2BSystem%2BTroubleshooting%2BQuick%2BReference%2BGuide_FINAL_20240808.pdf/2124144f-be68-478c-31a6-1f75625775f1?t=1723139011042)

**Questions?**

If you have questions about Magellan’s training sessions, email MagellanIdahoTraining@MagellanHealth.com

Please share this invitation with others in your practice as applicable. **We look forward to meeting you!**