



From: Magellan Healthcare

Subject: Magellan Quarterly Peak newsletter – Summer 2026 edition

Quarterly Peak introduction

The Magellan Quarterly Peak is your go-to resource for the latest updates, insights, and opportunities related to the Idaho Behavioral Health Plan (IBHP). In each issue, you'll find important provider updates, highlights, upcoming trainings, events, and key resources to support your work in delivering quality behavioral healthcare. Stay informed and connected, because together, we're making a difference for Idahoans in need. Thank you for being a valued provider!

Spotlight on IBHP services: ACT and Adult Peer Support reinstated

Assertive Community Treatment (ACT) and Adult Peer Support services are now available again for eligible Idaho Behavioral Health Plan members.

- ACT is a team-based service that provides comprehensive, community-based care for individuals with serious mental health needs, helping them stay well, avoid crises, and live more independently.
- Adult Peer Support is provided by trained individuals who have lived experience and can offer guidance, encouragement, and support throughout recovery.

Please note: Magellan does not provide adult peer support training or certification. Please visit <https://magellanoftidaho.com/idaho-peer-services> to review information about all types of peer services including links to adult peer support training entities and certification.

Quality Corner: Join the Quality Improvement Committee

Magellan invites in-network providers, community organizations, and advocacy group representatives to join its Quality Improvement Committee. Help shape quality initiatives, provide feedback, and collaborate with Magellan leaders, all in a convenient one-hour monthly online meeting.

[Read more](#)

Wraparound principles in practice

Wraparound in Practice: Supporting Youth and Families in YES > How do we build lasting support systems for youth with complex needs? Through Idaho WInS—our high-fidelity Wraparound model under the Youth Empowerment Services (YES) system of care. This edition, we're highlighting how natural supports and community-based care help youth and their families build a strong, local foundation for long-term success.

[Read the full article to see how we put these principles into action.](#)

New IBHP network and quality directors announced

Magellan is pleased to announce Rebekah Nansel as director of network development and David Bieschke as director of quality. Rebekah brings extensive behavioral health experience and a strong commitment to collaboration, provider partnerships and improving access to care across Idaho, especially in rural and frontier communities. David brings 30 years of clinical leadership and quality improvement experience with Magellan, including expertise in NCQA standards, Medicaid compliance, and behavioral health quality initiatives.

[Read more](#)

Expand your knowledge, join an upcoming training

Magellan offers a wide variety of trainings for IBHP providers. See our upcoming training list below. For more information and to view the complete list, visit our [Training Events](#) page on [MagellanofIdaho.com](#).

Topic Covered	Date	Time
Outcomes and assessment system overview	Tuesday, Aug. 4, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Claims inquiries system overview	Thursday, Aug. 6, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Claims submission overview	Tuesday, Aug. 11, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT
Authorization system overview	Thursday, Aug. 13, 2026	12-1 p.m. MT, 11 a.m.-12 p.m. PT

Meet Crisis System Director Matt Hardin, LCPC

In this edition of the Quarterly Peak, we feature Matt Hardin, LCPC, crisis systems director for the IBHP. Get to know Matt as he shares insights about his role, his hobbies, and what inspires him. Keep reading to learn more!

[Read more](#)

Download the new Transition-Aged Youth game plan!

The Transition-Aged Youth game plan helps young people prepare for adulthood by outlining key changes at age 18, how to access behavioral health services and Medicaid, and tips for building independence.

[Read the full Transition-Aged Youth Game Plan.](#)

Youth Empowerment Services (YES) flyer has been updated!

The Youth Empowerment Services (YES) flyer highlights updated information on Idaho's behavioral health system for youth under 18 and features a clear, step-by-step guide to help families access services and supports.

[View the updated YES flyer](#)

Check out the e-blast archive!

Missed an important update? Magellan's [e-blast archive](#) is available on our website, providing easy access to past communications, key updates, and important provider resources. Visit MagellanofIdaho.com to stay informed and ensure you never miss critical information.

Follow us on Facebook

[Magellan Healthcare of Idaho](#) is on Facebook! Follow us for:

- IBHP updates
- Community events
- Behavioral health tips and information
- Magellan updates

There is something for everyone!

Questions?

Contact Magellan at IdahoProvider@MagellanHealth.com.