Provider Notice

From: Magellan Healthcare
Subject: New on-demand training available: Child and Family Teams

Overview

Magellan is excited to launch a new OnDemand, web-based training focused on Child and Family Teams (CFTs) within Youth Empowerment Services (YES), Idaho's children's behavioral health system of care.

This training equips providers who facilitate, organize, or participate in youth CFTs, including but not limited to intensive care coordinators, case managers, Community-Based Rehabilitative Services (CBRS) providers, Wraparound coordinators, and therapists—with practical skills needed to streamline care planning, increase family engagement, and leverage a team approach to share the clinical load.

What is a CFT?

- Child and family teams (CFTs) are collaborative planning processes that use a team approach to develop a coordinated care plan for youth and families.
- According to the Yes Principles of Care and Practice Model, it is expected that children and youth with higher needs have full access to teaming and coordinated planning using the Child and Family Teaming process.

Who should complete this training

- New, existing, or aspiring CFT coordinators or facilitators
- Providers seeking clarification on CFT roles, expectations, or best practices
- Providers who work with children, youth, families, and/or parents/caregivers, because any and all of these providers should be prepared to:
    - facilitate CFTs for families and/or
    - attend CFTs in support of the children, youth, parents/caregivers, and families they serve.
- Providers who are not sure whether they should be prepared to be a CFT facilitator or participant

Training overview

The CFT training provides information on:

- The purpose and role of CFTs within the Idaho YES System of Care
- Core principles, including family-centered and youth-guided practice
- Team membership and roles, including the CFT coordinator or facilitator
- The CFT process, from team formation through ongoing coordination

- Common challenges and best practices for effective CFT facilitation
- Documentation and billing guidance

Important notes

- Completion of the CFT training is not required but is encouraged for providers who are or may become involved in youth CFTs.
- The training is available on demand and may be completed at your convenience.
- The training is expected to take approximately 30 to 40 minutes to complete.
- Continuing education units are not available for this training.

How to access the training

- CFT Training link
- If you experience any issues accessing the training, contact MagellanIdahoTraining@MagellanHealth.com for assistance.
    - If you are not registered to the Learning Management System (LMS), you will need to "Sign Up" instead of "Sign In". There is no password to access the CFT Training once you are signed in to the LMS.
- The training can also be accessed on MagellanofIdaho.com under the For Providers tab on the On-Demand Training page.