

Provider Notice



From: Magellan Healthcare

Subject: Update on ACT Services for Adults

Overview

Magellan is working with Assertive Community Treatment (ACT) providers to reinstate ACT services for Idaho Behavioral Health Plan members. Providers will begin offering ACT services based on individual team readiness and completion of all requirements needed to restart services. Some of them are able to take referrals today. Magellan is moving quickly with providers to support the restart and coordination of ACT services across the state.

A list of current active ACT providers will be posted on the [Covered Services for Adults](#) page under ACT. This page can be found on MagellanofIdaho.com under [For Members](#) and will be updated as additional information becomes available.

What providers should know

- Magellan will continue working with existing ACT providers using the same clinical criteria and member profile previously applied for ACT services, including service to individuals with serious and persistent mental illness (SPMI).
- In the coming weeks, as ACT services become fully operational, Magellan will share additional guidance on referral processes and coordination with ACT providers.
- Unlike past processes, ACT services will not be supported through IDHW's Center of Excellence. Magellan will continue to partner directly with ACT providers to support service delivery.