

Provider Notice



From: Magellan Healthcare

Subject: PCSP Support, Billing Guidance and System Use Reminders

Overview

This communication, specific to Person-Centered Service Plans (PCSPs), provides additional guidance on optional training opportunities, billing and documentation, and appropriate use of Magellan's outcomes and assessments system in support of PCSP development and coordination.

Additional training and support (optional)

Magellan will offer three optional live virtual PCSP training sessions beginning in June 2026, focused on practical application.

Topics will include:

- Developing and updating PCSPs in Magellan's outcomes and assessments system
- Addressing common provider questions
- Live question and answer sessions

Sessions will include Magellan Care Coordination staff, training staff and representatives from the Idaho Department of Health and Welfare.

Upcoming sessions

- [June 10, 2026, 3 p.m. MST / 2 p.m. PST](#)
- [June 16, 2026, 12 p.m. MST / 11 a.m. PST](#)
- [June 29, 2026, 10 a.m. MST / 9 a.m. PST](#)

System use reminders

Based on questions and feedback received to date, the following reminders address frequently asked questions about using Magellan's systems in support of PCSP and Wraparound activities. Topics include member eligibility verification, the purpose and use of the PCSP, billing and documentation requirements, appropriate use of the Outcomes and Assessments system, and authorization and access expectations.

Identifying 1915(i) youth

- In Availity, expand the members' Benefit Information section.
 - If respite is listed, the youth is a YES Medicaid/1915(i) member.
- If status remains unclear, contact Teresa Shackelford, director of clinical services, care coordination, at ShackelfordT@MagellanHealth.com.

PCSP purpose and relationship to services

- The PCSP is a person-centered, coordinated care plan developed with the youth, family and involved providers.
- The PCSP is not used by Magellan to authorize or deny services or claims.
 - Services do not need to be included on a PCSP to be delivered.
- PCSPs are completed at least annually and updated as needs, goals, or services change.
- A needed or overdue PCSP is not a reason to delay, deny or discontinue services. Medicaid-eligible youth remain eligible for covered services.

Billing and documentation

- PCSP activities are billed by the facilitator using T1017 with modifier U3.
- Documentation must support time billed and planning activities.
- Providers participating in CFT meetings should bill according to [Appendix C](#) of the Provider Handbook.
- Wraparound providers should continue to use established Wraparound billing codes.
- Standard documentation practices and billing requirements continue to apply.

Wraparound plan of care requirements

- A Wraparound Plan of Care meets PCSP requirements.
- Wraparound providers should follow standard Wraparound processes, including CFT facilitation.
- Plans should be updated as needed throughout the year.

Outcomes and assessments system reminders

Templates available

- PCSP and Wraparound Plan of Care
- Child and Adolescent Needs and Strengths assessment
- Combined Behavioral Health Assessment
- Other system templates

Documents that may be uploaded

- Agency-specific PCSPs
- Agency-specific Wraparound plans of care

Do not upload

- Notices of admission or discharge
- Authorizations
- Wraparound agreements
- AUDs (except the system instrument)
- Progress notes
- Non-PCSP treatment plans
- Documents without a corresponding system template

These documents must continue to be submitted through standard channels.

Important notes

- Uploaded documents are stored in Magellan's EHR, but staff are not notified.

- The Outcomes and Assessment system should not be used to request action or communication from Magellan.

Member authorization and access

- Members or authorized representatives must provide permission to share PHI.
- Authorizations are available on MagellanofIdaho.com or within the system.
 - Section 4 must specify either Entire Member Record or Other: Information in P-CIS.

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.