Provider Notice

From: Magellan Healthcare
Subject: Submit Required SUPRT Assessments for SOR-Funded Members

Overview

Magellan has identified that some providers who are serving other state funded members in the State Opioid Response (SOR) Program have not submitted all required SUPRT assessments for SOR-funded members within required timelines. This is a courtesy reminder of the reporting requirements that changed Oct. 1, 2025, and highlights the importance of completing these assessments in a timely manner.

Provider requirement

All required SUPRT assessments must be completed for members receiving SOR-funded services**.** The SUPRT-A assessment must be completed within 30 days of the member's start of services and at the required assessment points throughout the episode of care.

The SUPRT-C assessment can be offered to members, or the member's proxy, at required points, but completion is voluntary. The required points are baseline, six-month reassessment, and an annual assessment, if applicable. For more information about SUPRT requirements, please see the Forms and Resources section below. If a member declines to complete the SUPRT-C, the provider is still required to complete the SUPRT-A, using information available in the client record. Completing assessments on time ensures members receive the care they need and supports compliance.

Required action

Providers should begin submitting any outstanding SUPRT assessments immediately and ensure all future assessments are completed within the required timeframes. This may include SUPRT-A baseline, reassessment, or annual forms for clients currently in treatment, as well as closeout forms for those who are no longer in treatment programs or receiving services. The lookback period for completing these forms for clients is from Oct. 1, 2025. Magellan will continue monitoring submissions through the end of the month. We strongly encourage providers to complete the contractual required data collection.

Forms and resources

All SUPRT forms and related resources are available on MagellanofIdaho.com under: ***For Providers → Provider Forms***.

If your agency needs assistance identifying which members are participating in SOR funded services,

please contact MagellanSUPRTForms@MagellanHealth.com.

Form submission

Email completed SUPRT forms (scanned or electronically completed PDFs) to: MagellanSUPRTForms@MagellanHealth.com.

- Submit SUPRT-C only when it has been completed by the client or caregiver.
- Providers should retain copies of all forms in accordance with their internal record-keeping requirements.

Questions?

For any questions, please contact MagellanSUPRTForms@MagellanHealth.com.