

# Provider Notice



**From:** Magellan Healthcare

**Subject:** Discover a range of topics in March and April training sessions

**Join Magellan for upcoming provider training sessions**

*Collaborating to improve outcomes for Idahoans*

**RSVP today!**

## Claims submission overview

[Wednesday, March 12, 2025](#), 2:00-3:00 p.m. (Mountain), 1:00-2:00 p.m. (Pacific) – [Register](#)

[Wednesday, March 26, 2025](#), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [Register](#)

[Wednesday, April 9, 2025](#), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [Register](#)

[Wednesday, April 23, 2025](#), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [Register](#)

*Topics covered:*

- Claims submission options
- How to correct a claim
- Checking claims status

## Outcomes and assessments system overview

[Tuesday, March 4, 2025](#), 1:00-2:00 p.m. (Mountain), 12:00-1:00 p.m. (Pacific) – [Register](#)

[Tuesday, March 18, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Tuesday, April 15, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Wednesday, April 30, 2025](#), 2:00-3:00 p.m. (Mountain), 1:00-2:00 p.m. (Pacific) – [Register](#)

*Topics covered:*

- An overview of the Magellan Healthcare of Idaho outcomes and assessments system
- How to access the system
- Finding members in the system
- Submitting assessments

## Combined behavioral health assessment and federal data collection overview

[Thursday, March 6, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Thursday, March 20, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Thursday, April 17, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Tuesday, April 29, 2025](#), 1:00-2:00 p.m. (Mountain), 12:00-1:00 p.m. (Pacific) – [Register](#)

*Topics covered:*

- Introduction to the Behavioral Health Combined assessment
- Provider responsibilities and federal reporting requirements
- Tips and tools for completing the assessment

#### **Authorization system overview**

[Tuesday, March 11, 2025](#), 11:00-12:00 p.m. (Mountain), 10:00-11:00 a.m. (Pacific) – [Register](#)

[Tuesday, March 25, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Tuesday, April 8, 2025](#), 9:00-10:00 a.m. (Mountain), 8:00-9:00 a.m. (Pacific) – [Register](#)

[Tuesday, April 22, 2025](#), 12:00-1:00 p.m. (Mountain), 11:00-12:00 p.m. (Pacific) – [Register](#)

*Topics covered:*

- An overview of the authorization system
- How you will access the authorization system
- Submitting electronic authorization submissions
- Special features for Idaho Behavioral Health Plan providers

*All sessions are virtual/Teams.* After registering, you will receive a confirmation email containing information about joining the webinar.

**Make sure to RSVP and be prepared to complete a brief, post-training, attestation** as this helps with ongoing provider training topics and reporting.

### **Missed a previous training?**

Visit our [Provider Events and Training webpage](#) at [MagellanofIdaho.com](http://MagellanofIdaho.com) for recordings and materials from past trainings, as well as information on upcoming events.

### **Troubleshooting guides available!**

Please review the following troubleshooting guides to address common issues when using Magellan's authorization, outcomes & assessments systems, and Availity Essentials.

[Outcomes & Assessments System Troubleshooting Guide](#)

[Availity Essentials Troubleshooting Guide](#)

[Authorization System Troubleshooting Guide](#)

### **Questions?**

If you have questions about Magellan's training sessions, email

[MagellanIdahoTraining@MagellanHealth.com](mailto:MagellanIdahoTraining@MagellanHealth.com)

Please share this invitation with others in your practice as applicable. **We look forward to meeting you!**