Provider Notice

From: Magellan Healthcare
Subject: Update: COB claims reprocessing and payment adjustments underway

Overview

Magellan recently identified that certain claims involving coordination of benefits (COB) may have processed incorrectly due to misalignment in COB calculation rules.

Magellan worked collaboratively with the Idaho Department of Health and Welfare to review and align COB processing requirements to ensure claims are adjudicated in accordance with program guidelines.

As a result, Magellan will reprocess and adjust impacted claims that did not calculate correctly to ensure payment accuracy.

What this means for providers

- No action is required at this time. Impacted claims will be automatically adjusted.
- Adjustments will be reflected on future remittance advices.
- Updated payments may result in either additional reimbursement or recoupment, depending on the original claim calculation.

Questions?

If you have questions after receiving your remittance advice, please contact Magellan Provider Services at 1-855-202-0983 or email IdahoProvider@MagellanHealth.com.