

Provider Notice



From: Magellan Healthcare

Subject: Effective immediately: SSH authorizations for SOR-funded members

Overview

This State Fiscal Year, Magellan has experienced increased utilization of Safe and Sober Housing (SSH) benefits. To preserve access to therapeutic services for the remainder of the fiscal year, effective Jan. 16, 2026, Magellan will no longer create new or extend existing SSH authorizations for State Opioid Response (SOR)-funded members.

SOR-funded members 24 and older currently utilizing SSH housing benefits must be transitioned out of these benefits by Feb. 16, 2026, and connected to other outpatient services. New and existing SOR-funded members between the ages of 18-24 can continue accessing SSH services until their 24th birthday.

Both Magellan and Idaho's Department of Health and Welfare recognize the impact this change may have on members and providers. We are committed to working collaboratively to support all parties throughout this transition.

Claims submission

Claims for SSH services for SOR-funded members, aged 24 and older, for dates of service on or after Feb. 16, 2026, will be denied. Please ensure SOR-funded members are transitioned by this date.

Provider guidance

Providers are encouraged to begin immediately supporting SOR OSF members, age 24 and older, in identifying alternative resources, including non-Magellan funded community-based housing options. Idaho 211, which can help connect individuals to other essential community services.

Additional updates will be shared if and when SSH resources become available again for SOR-funded members.

Important reminder

SOR members will continue to have access to behavioral health outpatient services.

SOR members aged 18 until their 24th birthday have continued access to SSH services.

Please do not direct SOR members to contact Magellan to request a switch to SUPTRS funding. Funding determinations will continue to follow established eligibility criteria. Members currently eligible under SOR will not be screened for eligibility under any other category.

Thank you for your cooperation in ensuring accurate guidance for members.

In an effort to easily identify SOR funded members 24 and older, Magellan will provide SSH providers a list of members currently authorized for housing services at their facility. Please reach out to IdahoProvider@MagellanHealth.com for additional information.

Questions?

Please contact Magellan at IdahoProvider@MagellanHealth.com.