

# Provider Notice



**From:** Magellan Healthcare

**Subject:** New Person-Centered Service Plan (PCSP) training and billing information

## Overview

Magellan has launched a new on-demand Person-Centered Service Plan (PCSP) training to support timely, high-quality planning for youth in the Youth Empowerment Services (YES) System of Care. To independently conduct PCSPs moving forward, providers must successfully finish this training, to include attesting to understanding the material and agreeing to follow the principles presented in the training.

## PCSP training overview

- Required training for providers who develop PCSPs
- [PCSP training link](https://tinyurl.com/PCSPtraining): [tinyurl.com/PCSPtraining](https://tinyurl.com/PCSPtraining)
  - Providers already registered in Magellan's learning management system route straight to the training
  - New users are prompted to register using the security keyword: **Idaho Training**
- No cost for providers in Magellan's network
- On-demand, web-based format
- Divided into five brief modules, with a total completion time of approximately 1 hour and 40 minutes, plus a sixth module that consists only of the Attestation.

## Who is qualified to complete PCSPs

As with case management services, PCSPs must be conducted by one of the following:

- A paraprofessional with at least a bachelor's degree in a health and human services field, practicing under supervisory protocol, or
- A licensed clinician

In addition, providers must take the [Magellan PCSP training](#) to be qualified.

Please note: PCSP training obtained through prior employment as a Targeted Care Coordinator (TCC) will expire on **May 11, 2026**. Ensure all staff responsible for performing PCSPs take this new training prior to that date.

## What providers should do

- **Ensure at least one qualified staff member in your organization takes the PCSP training by May 11, 2026.** Please refer to the above section: “Who is qualified to complete PCSPs” for information about qualified staff.
- Identify youth you serve who require a PCSP
  - These youth are enrolled in the Medicaid YES Program through the 1915(i) for Serious Emotional Disturbance (SED). These youth will have a Medicaid rate code of 44 and/or a Medicaid condition code of YES.
- Begin completing PCSPs once training is completed (no later than **May 11, 2026**; providers may begin immediately upon qualification).

As a best practice, PCSPs should be performed by a provider who works directly with the youth. Effective **May 11, 2026**, Magellan staff will no longer routinely conduct PCSPs, except for youth receiving Intensive Care Coordination (ICC) or youth who do not have a behavioral health provider able to provide Person-Centered Service Planning services.

However, if you run into any issues completing PCSPs, our staff can help. Please email us at [IBHPClinical@MagellanHealth.com](mailto:IBHPClinical@MagellanHealth.com).

## Additional information

- Each youth requires only one PCSP. When multiple providers support a youth and family, providers should coordinate to complete a single PCSP, ideally through a Child and Family Team (CFT) meeting.
- For youth receiving Wraparound services, the Wraparound coordinator will facilitate the PCSP process and development (referred to as the Wraparound Plan of Care).

## Billing for PCSPs

- Bill PCSP development and updates using T1017 with modifier U3.
  - The U3 modifier ensures billing is applied to the PCSP allotment rather than the case management allotment.
- Up to 16 units per calendar year are available for creating and updating PCSPs.
- Units may be used throughout the year for initial development and updates, as needed.

## Questions?

If you need assistance completing PCSPs, contact Teresa Shackelford, clinical director, at [ShackelfordT@MagellanHealth.com](mailto:ShackelfordT@MagellanHealth.com) and copy [IBHPClinical@MagellanHealth.com](mailto:IBHPClinical@MagellanHealth.com).