

Provider Notice



From: Magellan Healthcare

Subject: Register with Availity Essentials for Magellan provider access

Are you registered with Availity Essentials?

In reviewing our records, Magellan has determined that **you** (or your practice) have not registered with Availity Essentials (Magellan's online portal for providers) or that you may be registered under a Tax Identification Number (TIN) that is different than what we have on file.

What You Need to Do

To ensure you can perform all needed tasks and access functions, please follow the instruction below to register with Availity Essentials or to check that your registered TIN is the same TIN you provided Magellan during the contracting process. Make sure that you have the TIN and NPI information for your organization and providers.

Go to [Availity.com](https://www.availity.com) and click ESSENTIALS LOGIN or Get Started


Use Availity Essentials to save time

As a reminder, you can use [Availity Essentials](#) to perform key Magellan transactions online 24/7, which saves you and your staff time on the phone.


On Availity's portal, you can:

- Obtain **eligibility, benefits and accumulated amounts** for Magellan members.
- Get **claims remittance and explanation of payment (EOP)/explanation of benefit (EOB) data**.
- **Submit claims**, correct a claim.
- **Easily** access Magellan-specific applications and resources (via a single-sign on) through Magellan's Idaho Payer Space.

Not yet registered on Availity Essentials?

[Set up your account](#) now. (There is no cost for registration or use.) Availity has [complimentary webinars and resources to help you get started](#) with your registration. 

Questions?

Please call  Magellan at **1-855-202-0983** or send us an email at IdahoProvider@MagellanHealth.com.

Availity customer service (ACS) can be contacted at **1-800-Availity**. Please note: ACS will ONLY address calls related to the following:

- Provider registration in Availity
- Adding providers to their organization
- Login information
- Error messages on the Availity screen

ACS does NOT have access to Magellan data. They cannot verify eligibility, check claims status, etc. Providers should call Magellan to address those types of calls.