

# Provider Notice



**From:** Magellan Healthcare

**Subject:** Allow pop-ups from Magellan for authorization system access

## Follow these tips for authorization system access

**View instructions to allow pop-ups**

Thank you for being a part of the Magellan Healthcare of Idaho network! In response to some users being unable to access Magellan's authorization system (via Availity Essentials), we are working to make updates to simplify the process.

While we work through this transition, we have developed a short user guide to help you update settings to avoid access issues.



**View the [Allowing Pop-ups Guide](#)**

Follow the instructions throughout; completion will allow your access without further issues.

You can also find this and other user guides on [MagellanofIdaho.com](http://MagellanofIdaho.com), **under *Systems and Assessments* on the [On-Demand Training](#) webpage.**

We apologize for any inconvenience this has caused. If you have questions, please contact us at [IdahoProvider@MagellanHealth.com](mailto:IdahoProvider@MagellanHealth.com).