



Overview of Magellan's Outcomes and Assessments System

*Magellan Healthcare of Idaho
Provider Training*

Objectives

- 1 Describe what the outcomes and assessments system is and show how it will be used
- 2 Examine how different roles impact a user's view within the system
- 3 Identify best practices when using the system
- 4 Share resources available to you when you need assistance

Outcomes and assessments system



What is the outcomes and assessments system?

Accessed via the Assessments tile in Availity Essentials



Magellan utilization



Accessing assessments

Accessed directly via Availity Essentials

The screenshot displays the Availity Essentials user interface. At the top, the navigation bar includes the Availity logo, 'essentials', and menu items for Home, Notifications, and My Favorites. Below this, a secondary navigation bar contains 'Patient Registration', 'Claims & Payments', 'Clinical', 'My Providers', 'Payer Spaces', and 'More'. An orange arrow points from the 'Payer Spaces' menu item to a callout box on the right. The callout box, titled 'Assessments' with a heart icon, contains the text: 'Manage federal data, assessments and YES member care plans'. In the main content area, there is a 'Notification Center' section with the message 'You have no notifications'. Below that is the 'My Top Applications' section, which features three application tiles: 'CE Claims & Encounters', 'Assessments' (highlighted with a yellow border), and 'Magellan HEALTHCARE Idaho' (also highlighted with a yellow border). The 'Assessments' tile includes the Magellan HEALTHCARE logo and the word 'Idaho'.



Accessed directly via Availity Essentials

Home > Magellan of Idaho > Magellan Assessments

Magellan Assessments

Select an Organization

Magellan Healthcare (Tax ID: 123456782) x | v

1 → Select a Provider

Select... v

This field is required.

You are about to be re-directed to a third-party site away from Availity's secure site, which may require a separate log-in. Availity provides the link to this site for your convenience and reference only. Availity cannot control such sites, does not necessarily endorse and is not responsible for their content, products, or services. You will remain logged in to Availity.

2 → Submit

Cancel

Whom can I contact for help?

Magellan Customer Service

Magellan Customer Service will address questions related to:

- Magellan's data
- Eligibility inquiries
- Claim adjustments
- Copayment discrepancies

Magellan can **NOT** answer questions regarding Availity Essentials outages. You can access [Help & Training > View Network Outages](#) for details.

Magellan Provider Support: **1-855-202-0983**

Availity Customer Service (ACS)

ACS will **ONLY** address calls related to the following:

- Availity Essentials registration
- Adding providers to your organization
- Login information
- Error messages on the Availity Essentials screen

ACS does **NOT** have access to Magellan data. They cannot verify eligibility, check claims status, etc. Contact Magellan to address those types of questions.

Availity Customer Service: **1-800-282-4548**

User roles in P-CIS

User

Supervisor

Praed

Organization Administrator

Reviewer

The screenshot displays the P-CIS Settings interface. On the left is a navigation menu with options: Dashboard, Individuals, Assessment Templates, Insights, Settings (highlighted), and Switch Agency. The main content area is titled 'Settings' and has tabs for Users, Agencies, Collaborations, Options, Roles, Admin, and Super Admin. The 'Users' tab is active, showing a form with fields for First Name, Middle Name, Position Title, Role, Manager, Address 1, City, Zip/Postal Code, Phone 1, Email, Reviewer, Start Date, End Date, and User External ID. A dropdown menu for the 'Role' field is open, showing 'Reviewer' as the selected option. An orange arrow points from the 'Reviewer' role in the dropdown to the 'Reviewer' label in the top navigation bar. At the bottom of the form, there are checkboxes for 'Receive Sign Up Email' and 'Receive Emails for Reminders or Alerts', and 'Save' and 'Cancel' buttons.

Dashboard – upper pane and navigation ribbon



- Dashboard
- Individuals

Individuals Helping

[View All](#)



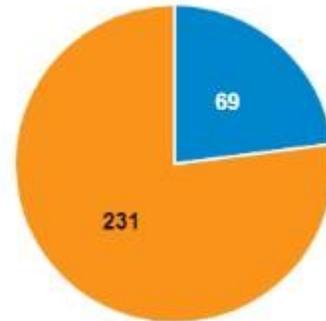
Needs

[View All](#)

Top	Item	Instrument	Helping	Improved
1	Viable caregiver	CAN	6	0
2	Felt Lonely	MCS	5	4
3	Family	CAN	5	2
4	Family Stress	CAN	5	1
5	Involvement	CAN	5	1

Total 118

Total Needs Items



Notifications

[View All](#)

Individual	Type	Date	Details
Billy Bobby	Submitted	12/28/2023	24 - Clone o...
Billy Bobby	Returned	12/27/2023	33 - Idaho C...
John Wick	Submitted	12/20/2023	33 - Idaho C...
Roshmi Augu...	Submitted	12/20/2023	33 - Idaho C...
John Wick	Submitted	12/19/2023	33 - Idaho C...

Total 45

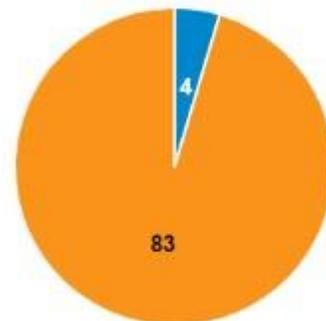
Strengths

[View All](#)

Top	Item	Instrument	Helping	Improved
1	Organization	CAN	6	0
2	Family Strengths	CAN	5	1
3	Interpersonal	CAN	5	0
4	Optimism	CAN	5	0
5	Involvement	CAN	5	0

Total 31

Total Strengths Items



Dashboard – tables and charts



P-CIS

Search

English(Mag)

1
Lea Bush
Super Admin

- Dashboard
- Individuals
- Assessment Templates
- Insights
- Settings
- Switch Agency

Individuals Helping View All

Needs View All

Top	Item	Instrument	Helping	Improved
1	Decision Making	CAN	10	1
2	Viable caregiver	CAN	9	1
3	Runaway	CAN	8	1
4	Family Stress	CAN	8	1
5	Suicide Watch	CAN	8	0

Total 235

Notifications View All

Individual	Type	Date	Details
Hermione Gr...	Submitted	03/27/2024	21 - Idaho C...
Ron Weasley	Submitted	03/26/2024	30 - Family S...
Ron Weasley	Submitted	03/26/2024	29 - Peer Su...
Abigail Abby	Submitted	03/20/2024	24 - Modifie...
Abigail Abby	Submitted	03/13/2024	24 - Clone o...

Total 103

Strengths View All

Top	Item	Instrument	Helping	Improved
1	Involvement	CAN	11	1
2	Coping and Savoring	CAN	11	0
3	Optimism	CAN	11	0
4	Organization	CAN	10	0
5	Interpersonal	CAN	10	0

Total 75

Total Needs Items

Total Strengths Items

View All

@

Name

Helping

Days

Assessments

Needs Ever

Needs Addressing

Strengths Ever

Strengths Building

Dashboard – users and individuals



P-CIS

Search

English(Mag) v

Magellan
HEALTHCARE.

- Dashboard
- Individuals
- Assessment Templates
- Insights
- Settings
- Switch Agency

Users View All

Name	Helping	Days	Assessments	Needs Ever	Needs Addressing	Strengths Ever	Strengths Building
██████████	6	80	8	31	31	13	13
██████████	1	1	6	5	5	0	0
██████████	5	240	35	168	81	46	42
██████████	5	28	25	64	44	44	40
██████████	2	76	0	0	0	0	0
██████████	2	28	1	26	26	10	10
██████████	0	0	0	0	0	0	0
██████████	1	1	6	5	5	0	0
██████████	2	25	7	31	17	24	20

Total 9

[Dashboard](#) > [Individuals](#)

Individuals View All

Name	Facilitator / Coordinator	Collaboration	Start Date	End Date	Days	Assessed	Needs Ever	Needs Addressing	Strengths Ever	Strengths Building
Abel Jones	Prim Everdeen	Standard	Dec 28, 2023		1	0	5	5	0	0
██████████	██████████	Standard	██████████		██	██	██	██	██	██
Alphin							0	0	0	0

Demo – navigating and key functions



- ❑ P-CIS Dashboard
- ❑ Locating members in the system
 - Individuals table
 - Search bar
 - Advanced search & adding a member



Assessments – best practices

The screenshot displays the Magellan Healthcare P-CIS assessment interface. The main dashboard shows a trajectory graph with scores 54, 49, 43, 38, and 44 across five time points. A modal window titled "Add New Assessment" is open, showing a date of 6/2024, a data source of "Communitet...", and a reason of "Initial". Below the modal, a table shows individual scores for "John Adams" (126.00 and 123.00) and a "Strengths Domain" score (24.00 and 25.00).

The "Add New Assessment" modal includes the following fields:

- Date: 6/2024
- Data Source: Communitet...
- Reason: Initial

The detailed assessment form for "Domain I: Degree of Safety" shows a progress bar at 63%. The form includes the following items and scores:

Item	Score 1	Score 2
Environment	2	3
Stability of Caretaking	3	2
Caretaking Attention to the Child	2	2
Caretaker Risk Behavior or Conditions	3	3
Caretaker Expectations of the Child	2	2
Child's Developmentally Appropriate Ability to Maintain Safety	3	-
Child's Risk to Harm self or Others	2	1
Other	NA	3

The "Other" section includes a dropdown menu with options 4 and 5, and a text area for additional information. The form also includes a legend for "Other" categories:

- NA(0) = Not Applicable (0)
- 1(1) = Optimal (1)
- 2(2) = Adequate (2)
- 3(3) = Moderate (3)
- 4(4) = Impaired (4)
- 5(5) = Low (5)

Beginning an assessment



Magellan HEALTHCARE.

- Dashboard
- Individuals
- Assessment Templates
- Insights
- Settings

P-CIS | English(Mag) **Laure Bartram**
Example Position Title

[Dashboard](#) > [Search Results](#) > [Back](#)

Users and Individuals

Name	Email	Type
Tim Burton		Person

Total: 1

[Advanced search](#)

Beginning an assessment



The screenshot displays the Magellan Healthcare P-CIS interface. On the left is a navigation sidebar with the following items: Dashboard, Individuals (highlighted with an orange box), Assessment Templates, Insights, and Settings. The main content area shows the profile for 'Tim Burton' with a DOB of 'Jun 14, 2001'. A sub-navigation bar includes 'Profile' (highlighted with an orange box), 'Assessment Templates', 'Notifications', and 'Reports'. The 'Contact Info' section contains the following fields:

First Name	Middle Name	Last Name
Tim		Burton
Suffix	Address 1	Address 2
Country	City	State/Province/Region
United States of America		
Zip/Postal Code	Phone 1	Phone 2
	<input type="checkbox"/> Texting Permitted	
Email		
<input type="checkbox"/> Email Permitted		

The 'Personal Info' section is partially visible at the bottom, showing 'Date Of Birth' (Jun 14, 2001), 'Identified Gender' (Male), and 'Sex'. At the bottom right, there are two buttons: 'Edit Individual' (orange) and 'Cancel' (grey).

Assessment templates



Magellan HEALTHCARE.

- Dashboard
- Individuals**
- Assessment Templates
- Insights
- Settings

P-CIS | Search | English(Mag) | Laura Bartram

Dashboard > Notifications > Tim Burton

Tim Burton
DOB: Jun 14, 2001

Profile | **Assessment Templates** | Notifications | Reports

	ID ^	Instrument ^	Assessment Template Name ^	Reminder Schedule ^	Alert Schedule ^	End Date ^
<input type="radio"/>	20	DAS	DAST	Annual	Triggering Event	
<input type="radio"/>	21	CAN	Idaho CANS 3.0	Every 90 days		
<input type="radio"/>	22	SDO	Social Determinants of Health (SDOH)	Test Schedule		
<input type="radio"/>	23	BAR	Brief Assessment of Recovery Capital (BARC-10)			
<input checked="" type="radio"/>	106	MHC	Combined BH Assessment			

Beginning an assessment



The screenshot displays the Magellan Healthcare P-CIS interface. On the left is a navigation sidebar with options: Dashboard, Individuals (selected), Assessment Templates, Insights, and Settings. The main content area is titled 'MHC' and shows 'Assessment: CBH'. At the top right of the main area, there are search and language filters. Below this, a table header 'Assessment Details' is visible, with an 'ADD' button highlighted in an orange box and pointed to by a pink arrow. The table columns include Status, Data Source, Days in Care, Time Period, Date, and Individual Score. At the bottom of the main area, there are expandable sections for Assessor Information, Assessment Profile Information, Risk Assessment, and General Clinical Information. On the right side of the main area, there are toggle switches for '+/- Categories', '+/- Items', and 'Focused View'.



Add New Assessment

Date*

5/6/2024



Data Source*

Communimet...



Reason*

Initial



Notes



Cancel

Start Blank

Copy Previous

Invite To Complete

Skip logic



LIVING SETTING 0.00

— Youth is currently in an out-of-home setting. Yes

Out of Home

Yes(1) = (0)

No(0) = (0)

— Youth is currently in an out-of-home setting. Group 1

Facility Name(s)

Facility Address

Phone

Date of Admit

Projected d/c date

[+ Add Note](#)

LIVING SETTING 0.00

— Youth is currently in an out-of-home setting. No

Out of Home

Yes(1) = (0)

No(0) = (0)

Skip logic



The screenshot displays the Magellan Healthcare P-CIS interface. On the left is a navigation sidebar with options: Dashboard, Individuals (selected), Assessment Templates, Insights, Settings, and Switch Agency. The main content area shows a form for 'Magellan Health - Idaho' with several sections:

- Gender:** Radio buttons for 1() = Male (0), 2() = Female (0) (selected), and 7() = Unknown (0).
- Pregnant at admission?***: Radio buttons for 01() = Yes (0), 02() = No (0) (selected), and 07() = Unknown (0).
- Veteran Status:***: Radio buttons for 01() = Yes (0), 02() = No (0) (selected), and 07() = Unknown (0).
- Who referred you for treatment?***: Radio buttons for 01() = Yes (0), 02() = No (0) (selected), and 07() = Unknown (0).
- Referral:** Radio buttons for 01(96) = Individual (0) (selected), 02(96) = Alcohol/Drug use care provider (0), 03(96) = Other health care provider (0), and 04(96) = School (Educational) (0).

At the bottom of the form are 'Delete', 'Cancel', and 'Save' buttons. A secondary window is overlaid on the right, showing a similar form with a 'Referral' section containing radio buttons for 01(96) = Individual (0) (selected), 02(96) = Alcohol/Drug use care provider (0), 03(96) = Other health care provider (0), and 04(96) = School (Educational) (0). This window also has 'Delete', 'Cancel', and 'Save' buttons.

Complete all fields

The image shows a screenshot of a clinical information form titled "General Clinical Information". The form contains various fields for data entry, including:

- Presenting problem (in client's own words):
- Strengths:
- Marital status:
- Living situation:
- # of days in stable housing in the last 90 days:
- Highest level of education completed:
- Currently attending school?
- Employment status:
- Name of employer, if applicable:
- # of months employed or in voc/ed training in last 12 months:
- # of employers in the last 12 months:
- # of people living with client:
- Client legal status:
- # of days incarcerated in the last 12 months:
- # of arrests in the last 30 days:
- # of arrests in the last 12 months:
- Currently enrolled in vocational rehab?

A callout window is shown over the form, displaying a dropdown menu with the following options:

- Submit
- Save & Close
- Save & Continue

At the bottom of the form, there are buttons for "Delete", "Cancel", and "Save".

Once assessment is submitted it **CANNOT** be edited unless it is returned by your supervisor

Assessment notifications



P-CIS Search English/Mag

[Dashboard](#) > Notifications

Notifications

Current Active Notifications

Individual	Type	Date	Details	User
Tim Burton	Submitted	05/10/2024	106 - Combined BH Assessment	Les Bush
Peter Pan	Submitted	05/09/2024	121 - Person Centered Services Plan (PSCP)	Les Bush
Picabo Street	Submitted	05/09/2024	121 - Person Centered Services Plan (PSCP)	Les Bush
ALLEN GRANT	Email Assessment Submit	05/08/2024	33 - Idaho Consent Form (w/ skip logic)	Les Bush
ALLEN GRANT	Alert	05/07/2024	20 - Drug Use Triggering Event - Example ...	Les Bush

Total 120 << < 1 2 3 4 5 > >>

Past Notifications

Individual	Type	Date	Details	User
LIZ CARPENTER	Approved	05/13/2024	29 - Peer Support Outcome Measure ...	Les Bush
JIM TUCKER	Approved	05/13/2024	30 - Family Support Outcome Measu...	Les Bush
DANIEL ANDERSON	Approved	05/13/2024	33 - Consent Form	Les Bush
DANIEL ANDERSON	Approved	05/13/2024	135 - Idaho Child & Adolescent Needs...	Les Bush
VICTORIA JOHNSON	Approved	05/13/2024	23 - Brief Assessment of Recovery Ca...	Les Bush



Support resources

Magellan Resources

- Step-by-Step Guides
- Located on the Magellan Healthcare of Idaho website: MagellanofIdaho.com
- Includes easy to follow steps and screenshots for visual reference
- Call Magellan Healthcare of Idaho:
1-855-202-0983

System Resources

- Chat function within P-CIS
- Customer Support Portal
 - <https://support.p-cis.com/>
 - P-CIS User Manual
 - How To's
 - Training Videos
 - Learning Tasks





Do you have any
Questions?



Magellan
HEALTHCARE®



Thank you

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