

# Magellan Care Coordination Flyer

## Case Management

*Service provided by Community Providers*

This service is **for all ages**. Case Management is **direct support and linkage activities** that benefit the individual and their family by engaging them in treatment planning and services. **Case Managers assist individuals in gaining timely access to the full range of needed services. Case Managers collect information to support care, refer and coordinate to arrange services and supports, and follow up with individuals and their clients to ensure needs are being met.**

### Who can qualify?

If someone needs assistance to access services and support, they could utilize this service.

### How to find a provider?

Provider Directory:

<https://magellanofidaho.com/provider-network>

Phone: 855-202-0973\*

\*Magellan can assist in finding a case manager.

## Intensive Care Coordination (ICC)

*Service provided by Magellan*

This service is **for all ages**. ICC is a care management service that provides a **single point of accountability** and includes assessment of service needs and service planning. The **Intensive Care Coordinator develops a comprehensive care plan** by incorporating input from various formal and informal support sources, **ensuring flexibility to accommodate the individual's evolving needs.**

### Who can qualify (for youth)\*? Youth who:

- Have a Child and Adolescent Needs and Strengths (CANS) Functional Assessment Score of 2 or 3; or
- Be at substantial risk of out-of-home placement due to mental health needs; or
- Have experienced three (3) or more foster care placements within twenty-four (24) months for reasons related to mental health needs; or
- Be involved with multiple child-serving systems related to his or her mental health needs; or
- Be under age twelve (12) and has been hospitalized or detained for reasons related to mental health needs within the last six (6) months; or
- Have experienced more than one hospitalization for mental health needs within the last twelve (12) months; or
- Be currently in an out-of-home placement due to mental health needs and could be discharged safely to their home or community within up to ninety (90) days if adequate home and community-based supports were provided.

### How to refer?

Intensive Care Coordination Referral Form:

<https://magellanofidaho.com/web/magellan-of-idaho/w/member-handbook-and-forms-2>

Phone: 855-202-0973

\*Qualification for members over the age of 18 can be found in the Magellan Provider Handbook

## Wraparound Intensive Services (WInS)

*Service provided by Community Providers & Department of Health & Welfare's Center of Excellence (CoE)*

This service is for **youth under 18**. WInS is a high-fidelity form of intensive care coordination. It is an **intensive, individualized care planning process** that involves a team of professionals and **natural supports collaborating to create a tailored plan** for children and youth with complex needs. This approach **emphasizes family and youth voice, cultural competence, and community-based services to promote positive outcomes**. It offers regular opportunities for youth and families to provide feedback on their experience. Wraparound is an intensive planning process that typically is 12-14 months in length.

### To qualify, youth must:

- Have a Child and Adolescent Needs and Strengths (CANS) Functional Assessment Score of 3;
- Be involved with multiple child-serving systems related to his or her mental health needs;
- Have family and youth desire to participate.

### In addition, the youth may:

- Be at substantial risk of out-of-home placement due to mental health needs;
- Have experienced three (3) or more foster care placements within twenty-four (24) months for reasons related to mental health needs;
- Be under age 12 and has been hospitalized for reasons related to mental health needs within the last six months.
- Be under age 12, has been detained within the last six months, and has unmet mental health needs.
- Have experienced more than one hospitalization for mental health needs within the last 12 months.
- Be currently in an out-of-home placement due to mental health needs and could be discharged safely to their home or community within 90 days with appropriate services and supports in place.

### How to find a provider?

Provider Directory:

<https://magellanofidaho.com/provider-network>

Referral Form: <https://magellanofidaho.com/web/magellan-of-idaho/w/provider-forms>

Phone: 855-202-0973\*

Wraparound CoE Email: [WraparoundCoE@dhw.idaho.gov](mailto:WraparoundCoE@dhw.idaho.gov)

\*Magellan can assist in finding a Wraparound Provider