

Combined Behavioral Health Assessment and Federal Data Collection

Magellan Healthcare of Idaho Provider Training



Agenda

- >> Introducing the Combined BH Assessment
- >> Using the Combined BH Assessment
- Introduction to Federal reporting
- Provider responsibilities in Federal reporting



Behavioral health clinical assessment implementation

Current State:

- Federal data collection is focused solely on clients receiving SAMHSA funded services
- Multiple assessments depending upon member need and provider type

Future State:

- Federal data collection on all clients receiving services provided by treatment facilities and programs operating with public funds (state/federal funding i.e., Medicaid, SAMHSA, etc.).
- Unified approach to behavioral health, including co-occurring members and whole person care
- Co-occurring assessment with embedded federal data collection



Is the Combined BH Assessment required?

IBHP providers are not required to use the FULL Combined BH Assessment as their clinical assessment.

Providers are required to complete the Federal reporting data elements.

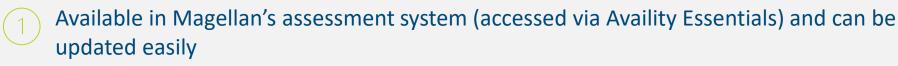




Designed with provider needs in mind



Advantages of using the clinical assessment in Magellan's platform:





- Providers will not need to upload assessments to support Medical Necessity Criteria for prior authorizations for services
- Assessments can be downloaded as a PDF and included in a paper or electronic health record



- Assessments in Magellan's portal can be shared with other providers
- 6 Includes many dropdowns and check lists, which allow for data collection when the clinical portions of the assessment are used



Key terms and definitions





Federal reporting

Industry-standard submission of data for national collection.

Treatment episode data set (TEDS)

Treatment Episode Data Set or TEDS is The Substance Abuse and Mental Health Services Administration (SAMHSA) reporting requirement for collecting episodic data for individuals undergoing substance use or Mental Health treatment provided by treatment facilities and programs operating with public funds (state/federal funding i.e. Medicaid, SAMHSA funding).

Treatment episode

A consumer's participation in treatment from beginning to end.

Provider

A location/facility (this is important because the TEDS ID for reporting is at the facility/location level, not at the agency/HIPAA covered entity level).



Federal data collection

Providers are required to complete assessments at the following intervals throughout treatment:

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At admission to services (SUD) or first service (MH) At any change in level of care or service level Mental health members with no change in service level require an annual update



For both MH and SUD members, a discharge from services

Providers must ensure that an appropriate assessment is conducted for all members who receive federal funds for their mental health or SUD treatment



Assessment details



Co-occurring assessment with skip logic

- ASAM Criteria included
- Multiple areas with radio buttons and dropdowns
- Skip logic:
 - Condition based
 - Type based (Admission versus Update)

Built into Magellan's provider platform

- Share with other providers with member consent
- Updatable from version to version
- Automatically available to Magellan's UM team to support medical necessity
- PDF export

What it was designed to do

- Provide all federally required data
- Provide data points for global clinical evaluation, program enhancements and new service needs over time

Assessment points in time

Admission

Transition to a new level of care service or change in treatment setting

MH annual update

Final discharge

Substance use disorder (SUD)



Substance use disorder

Admission through discharge, with reportable data required at every change in American Society of Addiction Medicine (ASAM) level of care.

Federally required points of data collection:

Admission

First service provision (not the assessment).

Transfer

When a provider moves a member to a different level of care (e.g., ASAM: IOP to OP) within a facility/location, or to the same level of care at a different facility/location a transfer process is conducted.

Discharge

A substance use treatment episode should be assumed to have ended if the client has not received a treatment service in 3 days in the case of inpatient or residential treatment, or 30 days in the case of outpatient treatment.



Mental health

Federally required points of data collection:

Admission

Considered the first service and may be a screening, or a stay at a crisis stabilization unit (CSU). It can also be an assessment for clinical services, which may include an assessment that does not result in a recommendation for continued services.

>> Transfer

Involves a change for the same member from one of the following service levels to another: state hospital; other psychiatric hospital; state/federally funded community-based service; residential treatment center; institutions under the justice system.

Annual update

Used for individuals who remain in the same service level for a year. This allows SAMHSA to have certain outcomes collected for MH members who are very likely in services year after year.

>> Discharge

Entails a provider ending service with a member. The member may be receiving services at a different provider or a different facility within the same agency.



Mental health

First delivered service through discharge, with reportable data required at every change in service level as well as at every annual date since beginning of treatment for those who remain in the same service level for more than one year.

State opioid response (SOR) grant

SOR grant recipients must complete surveys at three intervals:

- 1. Intake assessment
- 2. Follow up
- 3. Discharge

Provider responsibilities for SOR funding:

- Inform Magellan the day services begin
- Keep Magellan informed of any changes
- Participate in the assessments as needed by Magellan
- Notify Magellan upon discharge of a member



Magellan is responsible for gathering the assessment information from members and providers for SOR

Completing the Combined BH Assessment



How to submit the Combined BH Assessment

Option 1

Magellan outcomes and assessment system (accessed via Availity Essentials)



Option 2

Provider upload



Submission steps



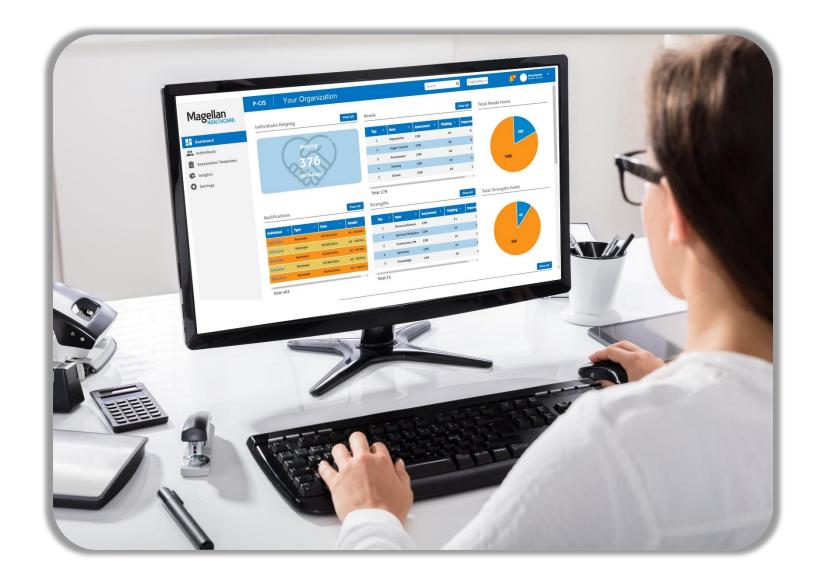


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Magellan's Outcomes and Assessments System



What is the outcomes and assessments system?





Magellan utilization







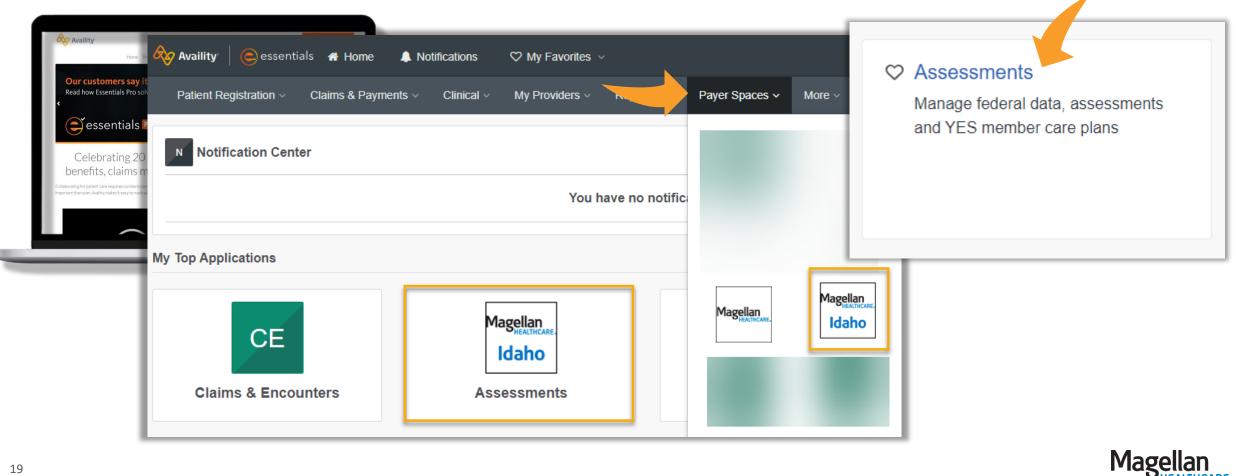


Accessing assessments



IEALTHCARE

Accessed directly via Availity Essentials



Accessing the outcomes and assessments system

Accessed directly via Availity Essentials

	Magellan Assessments
	Select an Organization
	Magellan Healthcare (Tax ID: 123456782) X
-	Select a Provider
	Select ~
	This field is required.
	You are about to be re-directed to a third-party site away from Availity's secure site, which may require a separate log-in. Availity provides the link to this site for your convenience and reference only. Availity cannot control such sites, does not necessarily endorse and is not responsible for their content, products, or services. You will remain logged in to Availity.
	Cancel Submit

Magellan



Whom can I contact for help?

Magellan Customer Service

Magellan Customer Service will address questions related to:

- Magellan's data
- Eligibility inquiries
- Claim adjustments
- Copayment discrepancies

Magellan can **NOT** answer questions regarding Availity Essentials outages. You can access Help & Training > View Network Outages for details.

Magellan Provider Support: 1-855-202-0983

Availity Customer Service (ACS)

ACS will ONLY address calls related to the following:

- Availity Essentials registration
- Adding providers to your organization
- Login information
- Error messages on the Availity Essentials screen

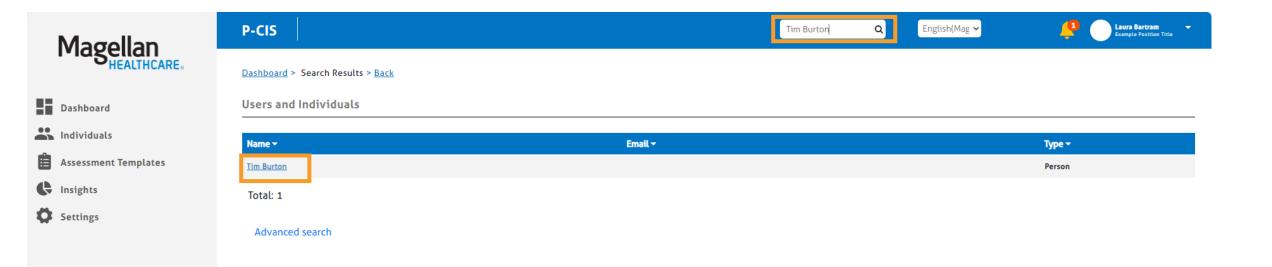
ACS does **NOT** have access to Magellan data. They cannot verify eligibility, check claims status, etc. Contact Magellan to address those types of questions.

Availity Customer Service: 1-800-282-4548

Tips for Submitting the Combined BH Assessment









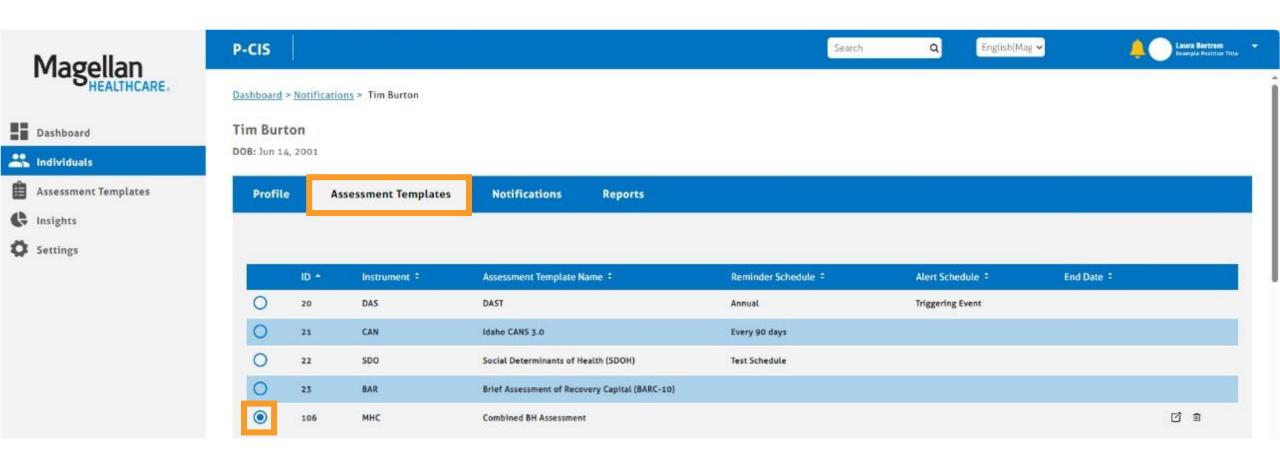
Beginning an assessment



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Beginning an assessment





Beginning an assessment



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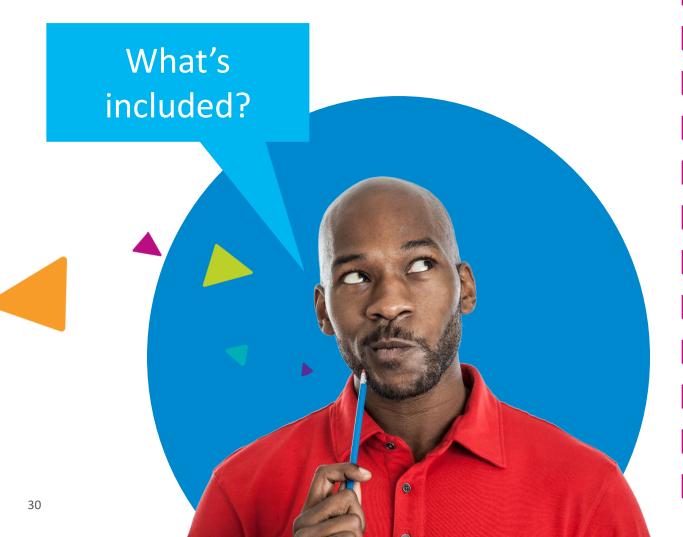


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Combined assessment overview



Assessor information Member demographics Risk assessment General clinical information Client treatment history Current symptoms assessment Substance use history □ ASAM dimensions Functional assessment Mental status exam Diagnosis Recommendations Discharge



Assessment type



🐣 Individuals	
Assessment Templates	Assessor Information:
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	+ Assessment Date (date of face to face):
	+ Beginning Time:
	+ Ending Time: + Member Funding:



Navigating the fields



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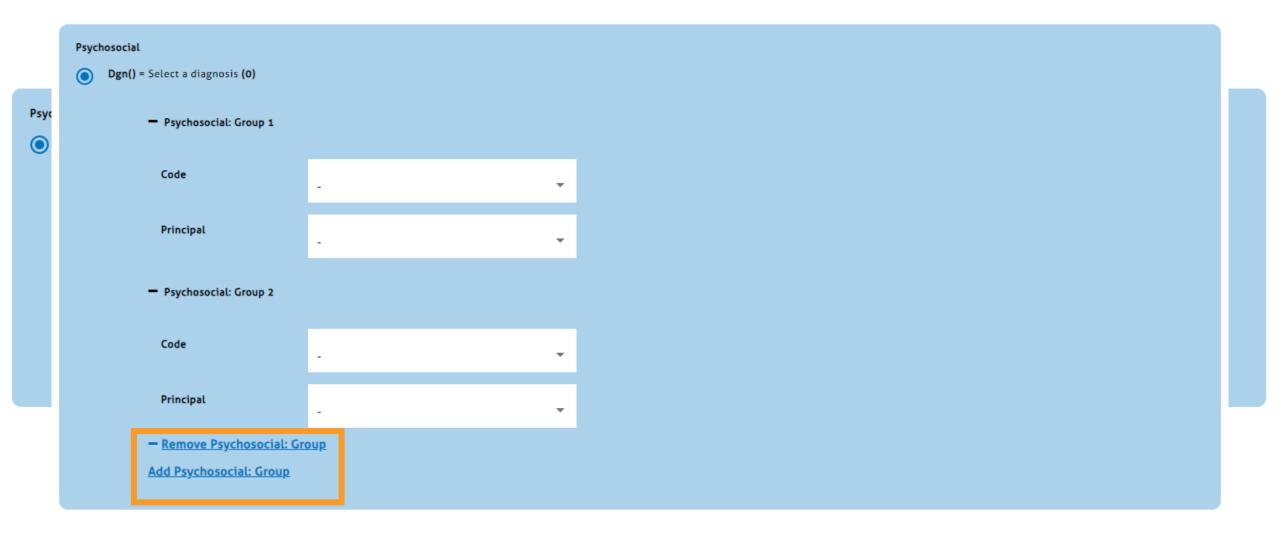
Skip logic



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Adding/deleting a group





Complete all fields



Laura Bartram Exemple Position 1

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Once assessment is submitted it **CANNOT** be edited unless it is returned by your supervisor



Combined BH Assessment demonstration





Support resources

Magellan Resources

- **Given Step-by-Step Guides**
- Located on the Magellan Healthcare of Idaho website: MagellanofIdaho.com
- Includes easy to follow steps and screenshots for visual reference
- Call Magellan Healthcare of Idaho:
 1-855-202-0983

System Resources

- **Chat function within P-CIS**
- **Customer Support Portal**
 - https://support.p-cis.com/
 - P-CIS User Manual
 - How To's
 - **Training Videos**
 - Learning Tasks

Magellan

Thank you





Legal

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